

## AGENDA MANAGEMENT SHEET

<b>Name of Committee</b>	<b>Nuneaton and Bedworth Area Committee</b>
<b>Date of Committee</b>	<b>30 November 2005</b>
<b>Report Title</b>	<b>Nuneaton and Bedworth Area Business Plan 2005/06 Half-year Report</b>
<b>Summary</b>	This report outlines the performance of County Council services in Nuneaton and Bedworth. The performance is measured by a number of important indicators and progress against milestone targets and actions.
<b>For further information please contact:</b>	Heather Shearer Area Manager Tel: 024 7637 5700 heathershearer@warwickshire.gov.uk
<b>Would the recommended decision be contrary to the Budget and Policy Framework?</b>	No.
<b>Background papers</b>	None

### CONSULTATION ALREADY UNDERTAKEN:-

Details to be specified

Other Committees	<input type="checkbox"/> .....
Local Member(s)	<input type="checkbox"/> Cllr Longden, Chair
Other Elected Members	<input type="checkbox"/> .....
Cabinet Member	<input type="checkbox"/> .....
Chief Executive	<input checked="" type="checkbox"/> David Carter, County Solicitor and Assistant Chief Executive
Legal	<input checked="" type="checkbox"/> Jane Pollard, Assistant County Solicitor
Finance	<input type="checkbox"/> .....
Other Chief Officers	<input checked="" type="checkbox"/> Martyn Davey, Director of CAMS; John Deegan, Director of PT&ES
District Councils	<input type="checkbox"/> .....
Health Authority	<input type="checkbox"/> .....

Police ☐ .....

Other Bodies/Individuals ☐ .....

***FINAL DECISION YES***

***SUGGESTED NEXT STEPS:***

Details to be specified

Further consideration by  
this Committee ☐ .....

To Council ☐ .....

To Cabinet ☐ .....

To an O & S Committee ☐ .....

To an Area Committee ☐ .....

Further Consultation ☐ .....

## **Agenda No**

### **Nuneaton and Bedworth Area Committee - 30 November 2005**

#### **Nuneaton and Bedworth Area Business Plan 2005/06 Half-year Report**

#### **Report of the County Solicitor and Assistant Chief Executive**

##### **Recommendation**

That the Area Committee:

Considers this report and makes any comments that it considers appropriate on the performance data contained within it.

## **1 Introduction**

- 1.1 The Area Committee will be familiar with the County Council's Performance Management Framework, which sets out the process for monitoring performance and provides a clear indication of when progress should be reported to Member bodies such as Area Committees. Until recently the framework required that Area Committees receive performance reports twice annually, in July and January. That arrangement has recently been changed so that Area Committees receive their interim reports in November. The report considered in July is based upon the final figures for the preceding year finishing in the March. The November report provides a half-year update that forecasts performance for the year and updates the Committee on progress against milestone targets.
- 1.2 This mid-year report gives Members the opportunity to recognise the achievements made by departments to date whilst also highlighting issues that may, over the following few months, serve to prevent targets being met. The report is an amalgam of information provided by key front-line service departments. Its structure reflects that of the Nuneaton and Bedworth Area Business Plan, which in turn uses the Council's Corporate Objectives and the Corporate Business Plan as its basis.

## 2 Using the Information

- 2.1 Attached to this brief report are two appendices that show the County Council's half-year performance against the Nuneaton and Bedworth Area Business Plan 2005/06. **Appendix A** (Key Performance Indicators) shows performance against the Corporate Headline Indicators (CHIs) as monitored at the local level. As well as reminding the reader of county-wide and Nuneaton and Bedworth area performance in 2004/05 these tables show the half-year performance (full year in the case of certain indicators relating to academic attainment) and provide some commentary on that performance where it is considered appropriate.
- 2.2 Members familiar with the CHIs will recognise that the tables that constitute the appendix do not include all of them. This is because there are certain indicators that are only monitored once a year and for which no half-year data is available. An example of this is levels of public or user satisfaction with services. Some other CHIs do not readily break down to the area level. This does not mean that they are not monitored, rather that they involve such small numbers as to make area-level statistics meaningless.
- 2.3 Where possible, countywide figures have also been included. Their inclusion provides a useful comparison but Members are advised that good or bad performance against a county figure can often be due to many influencing factors and that detailed analysis in conjunction with the relevant departments is to be recommended before conclusions are drawn.
- 2.4 **Appendix B** (Milestones) comprises updates against milestone targets as detailed in the Area Business Plan.

## 3 Summary of Performance Data

- 3.1 A summary of the County Council's performance in Nuneaton and Bedworth against the planned objectives and targets at the half-year point is given in **Appendix A and B**. Using a similar approach to that adopted for performance reporting elsewhere a 'traffic light' approach has been adopted.

## 4 Conclusion

- 4.1 At the halfway point, the County Council is making steady progress against the Nuneaton and Bedworth Area Business Plan, and it is difficult at this stage to highlight any areas of serious concern.

DAVID CARTER  
County Solicitor and Assistant  
Chief Executive  
Shire Hall  
Warwick

1 November 2005

## County and Nuneaton & Bedworth Area Targets for 2005/06

Key Performance Indicators		No. of PIs	% of Total
<b>GREEN</b>	Expected to achieve or exceed target	12	29
<b>AMBER</b>	Expected to miss target by 10% or less	8	19
<b>RED</b>	Expected to miss target by more than 10%	7	16
•	Not available	15	36

## Lifelong Learning and Personal Development

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for academic year 2003/04	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)	Performance for academic year 2003/04	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)	
School Improvement Strategy for 16-19 year-olds	Average points score per student entered	308.6	309.5	280.1 RED	239.3	No target	211.4 RED	N&B figure is disappointing, below the County average, although only one of the LEA maintained schools in the area has a sixth form.
School Improvement Strategy at end of Key Stage 4, 16-year-olds	% Achieving 5+ A*-C grades	54.3	61	56 AMBER	42.8	49.6	46.6 AMBER	N&B figure is just below North Warwickshire but is lower than the county.

## Lifelong Learning and Personal Development

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for academic year 2003/04	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)	Performance for academic year 2003/04	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)	
School Improvement Strategy at end of Key Stage 3, 14-year-olds	Percentage of 14 year olds in schools maintained by the LEA achieving Level 5 or above in Key Stage 3 tests in English.	76	78	77 AMBER	69.7	69.5	72.5 GREEN	N&B results are slightly lower than the county figure.
	Key Stage 3 tests in Mathematics.	76	79	77 AMBER	71.1	72	71.5 AMBER	N&B results are slightly lower than the county figure.
	Key Stage 3 tests in Science.	72	76	74 AMBER	67.1	71.7	66.1 AMBER	N&B results are lower than the county figure.
	Key Stage 3 tests in ICT.	72.8	79	73 AMBER	65.7	73	65 AMBER	N&B results are similar to those of Warwick but are below the county figure.
	% Achieving level 4 or over in English	80	81	82 GREEN	75.8	76.7	75.7 AMBER	N&B are below the county figure.
	% Achieving level 4 or over in Maths	77	82	78 AMBER	71.5	77.4	71.5 AMBER	N&B are below the county figure.

## Promote the Health & Social Care of Our Citizens

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance 2004/05	Target 2005/06	Half-year Estimate 2005/06	
Older people helped to live at home	People aged 65 or over receiving community based services per 1,000 head of the population aged 65 and over.	60.6	65	64.2 AMBER	67.7	63.7	74.95 RED	Figures for the 5 districts have been based on a combination of the teams current level of performance and the revised forecast for 2005/06. The variation between teams takes into account demographic factors other than total population in the district.
	Number of households receiving more than 10 contact hours and 6 or more visits per 1,000 head of the population aged 65 and over.	7.3	8.5	7.56 AMBER	6.1	6.2	9.29 RED	As the first estimate of this years outturn are already available these figure are based on the current performance of the teams in each district.
	Admission of people aged 65 or over to supported and permanent residential /nursing care per 10,000 head of the population aged 65 or over.	80.6	79	79 GREEN	86.7	84.6	102.2 RED	At the current time figures suggest that we are continuing to successfully limit residential admissions and are in line to achieve the target of 79 for the full year 2005/06
Delayed discharge from hospital	The number of delayed transfers of care per 100,000-population aged 65 and over.	43.35	37.1	-	-	50.68*	•	Data not yet available

\*This covers North Warwickshire Primary Care Trust (NWPCT), which includes North Warwickshire and the Nuneaton and Bedworth area.



## Promote the Health & Social Care of Our Citizens

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary	
		Performance 2004/05 (Academic year 2003/04)	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)	Performance 2004/05 (Academic year 2003/04)	Target 2005/06 (Academic Year 2004/05)	Half-year Estimate 2005/06 (Academic year 2004/05)		
Looked after Children – stability	Percentage of children looked after with 3 or more placements during the year	13.1	13	13	15.1	13	13	Based on provisional figures, we anticipate meeting or exceeding our target once again. The evidence suggests that this should be the case for all districts.	
				GREEN			GREEN		
	Percentage of children looked after adopted during the year	6.3	8	6.5	7	8	6.5		Activity so far this year suggests we will have a similar number of children adopted as we did last year, although the denominator (children looked after) is likely to increase a small amount. Again we expect this to happen countywide.
				AMBER			AMBER		
Educational Access and Inclusion	% School absence - % of half days missed due to total absence a) Primary	4.95	4.9	4.9	5.6	Targets are set at county and individual school level	5.4	N&B figures are higher than the county average and although a number of individual schools have made a significant impact on improving attendance.	
				GREEN			RED		
	b) Secondary	7.7	7.4	7.4	7.8		8		
				GREEN			RED		

## Promote the Health & Social Care of Our Citizens

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	
	Number of pupils permanently excluded during the year per 1000 pupils at all maintained schools.	-	1	1.92 <b>RED</b>	-	Area targets not set	2.36 <b>RED</b>	N&B exclusion are above the county but similar to North Warwickshire.
Healthy Schools – School Improvement Strategy	Number of Healthy Schools involved in the Warwickshire Healthy Schools Programme accredited to level 3.	93	100	100 <b>GREEN</b>	25	27	24 <b>AMBER</b>	A number of N&B schools are fully engaged in the programme and others are actually seeking involvement.
Life Expectancy	Life Expectancy at birth (latest data 1998-00 Males 76.1 Females 80.2) (“To reverse the widening life expectancy gap between Nuneaton & Bedworth and the mean of the other Warwickshire Districts before 2010, and to achieve a consistent trend to narrow the gap thereafter.”) ‘Males only’ targets set		77.1			75.7	•	

## To Improve the Environment

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	
Satisfaction with Road Maintenance	% people satisfied with Road maintenance a) Footways & Pavements	40	57 by 2010	-	-	57 by 2010	•	These results are being collected via the Public Satisfaction survey that will be available in January.
	b) Rural Road Surfaces	38	54 by 2010	-	-	54 by 2010	•	These results are being collected via the Public Satisfaction survey that will be available in January.
Mode of travel to school	% of children travelling to and from school by car for (a) Primary and	49	46	-	48	42	•	This is measured by a survey undertaken within schools during November – results will be available in December.
	(b) Secondary schools	21	17	-	18	14	•	This is measured by a survey undertaken within schools during November – results will be available in December.
Household waste recycled or composted	% of the total tonnage of household waste arisings which have been					District, Borough and County all have statutory targets for 2005/06		
	a) recycled or	13.8	15	<b>14</b>	11.06		•	
	b) composted	13.8	15	<b>15</b>	11.48		•	

## To Reduce Crime and Improve the Safety of the Community

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary		
		Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06			
Reduction in serious road accident casualties	% Change in casualties over the 1994-1998 average, for i) All killed or seriously injured ii) Children killed or seriously injured iii) All slight injuries	-27.6	-20	-46.9 251 (2005) 377 Full Year Estimate	36	40% reduction by 2009	21 GREEN	This represents a 42% decrease over the same period last year.		
		-27.5	--24.6	-60.87 18 (2005) 27 Full Year Estimate	7	50% reduction by 2009	7 GREEN	No change.		
		-4.75	-5	-8.3 1594 (2005) 2391 Full Year Estimate	263	10% reduction by 2009	256 GREEN	This represents a 3% decrease over the same period last year.		
		Numbers of fires	No. of fire calls attended per 10,000 population	56.9	55	55.8	95.4	93.5	93.5	The total number of fire calls in Nuneaton and Bedworth has reduced since the previous year and it is estimated that the year-end target will be achieved. The continuing targeted fire safety activity has resulted in a reduction in primary and secondary fires in the district. The number of deliberate fires in Nuneaton and Bedworth has decreased since last year and is currently forecasted to achieve target. The Area Risk Team and Arson Reduction Officer have worked in partnership with other agencies to reduce the occurrence of deliberate fires across the district.
						GREEN			GREEN	
						37.8			77.1	
GREEN	GREEN									
Death and injuries caused by fire	Number of fatalities in accidental dwelling fires per 100,000 population  Number of injuries in accidental dwelling fires per 100,000 population	0.39	0	0.2	0.8	0	0	There have been no deaths in the Nuneaton and Bedworth district this year. Continuing targeted fire safety campaigns have assisted in achieving the target of zero deaths. The number of injuries in accidental dwelling fires is currently more than the level in the corresponding period of the previous year, however the target is being achieved. The Area Risk Team is continuing the fire safety education programme through targeted Home Fire Safety Checks, schools visits and talks to residents to minimise the occurrence of injuries within the district. It is estimated that the year-end target will be achieved.		
				RED			GREEN			
				5.77			4.2			
				AMBER			GREEN			

## To Reduce Crime and Improve the Safety of the Community

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	
Crime rates	% Risk of being a victim of a) Household crime and b) Personal crime in a 12 month period	18 7	18 4			18 4	• •	Figures are taken from the British Crime Survey and are published as a snapshot once a year, in July. 2005/06 figures will not be released until July 2006. 1
	Domestic burglaries per 1000 households	12.2	13.7	10.3 GREEN	16.7	<16.75	12.7 GREEN	Projection based on first quarter of 2005/06, half year results not available until late October 2006.
	Vehicle crimes per 1,000 population	12.8	13	9.3 GREEN	19.1	<16.75	11.9 GREEN	
	Recorded violent crime per 1000 population	14	13.7	15.6 RED	-	<16.75	19.3 GREEN	
Fear of Crime (%)	% residents worried about (b) Burglary, (b) Vehicle crime, (c) Violent crime	62 52 45	<2% <2% <2%	N/A	- - -	<2% <2% <2%	• • •	Figures will be available once WCC Annual Public Satisfaction Survey is completed, due November 2005.

**Develop and maintain a vibrant local economy which promotes employment and prosperity for all**

Performance Area	Specific PI	County			Nuneaton and Bedworth			Commentary
		Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	Performance for 2004/05	Target 2005/06	Half-year Estimate 2005/06	
Employment in Warwickshire compared to UK average	% of people of working age in employment	79	80%	<b>N/A</b>		-	●	Data for 2004 not available until December 2005.
	% Increase or decrease in the number of local jobs over the financial year (based on 225,785 jobs in Warwickshire in 2002)	0.5	0.2% increase	<b>N/A</b>		-	●	Data for 2004 not available until December 2005.

# Warwickshire County Council Nuneaton and Bedworth Area Business Plan 2005/06

## Nuneaton and Bedworth Area Business Plan 2005/06 – Half-Year Report November 2006

The following table, based upon details contained in the Nuneaton and Bedworth Area Business Plan 2005/06, provides a half-year position statement on the County Council's performance against its Milestones/Actions. The table is based around the Corporate Objectives adopted by the County Council.

Using a similar approach to that adopted for performance reporting elsewhere a “traffic light” approach has been adopted. This is explained below.

### Milestones/Actions

Object	Objectives/Priorities	No. of Objectives / Key Tasks	% of Total
<b>Green</b>	Achieved/expected to achieve within year end	75	78
<b>Amber</b>	Part met or achievement delayed by less than 6 months	14	15
<b>Red</b>	Achieved unlikely by year end or delayed by more than 6 months	1	1
●	Deferred or superseded	4	4
	Not yet reported	2	2

## Promote Lifelong Learning and Personal Development

- A. Raise standards of achievement for learners, particularly in schools: focussing on the quality of teaching and learning, curriculum enrichment, support for gifted and talented learners and the capital infrastructure.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
<b>Focus on improving the quality of teaching and learning county-wide through:</b> Implementation of national strategies for numeracy and literacy in: 1 Primary education 2 Secondary education	Single Education Plan	No primary schools are involved in the Intensifying Support Programme. 10 schools are involved in the Primary Leadership Programme until July 2005 and 4 schools for the next academic year. All secondary schools to receive adviser support to implement Secondary National Strategy. Level of support matched to need. Each school supported in chosen Whole School Project.	Primary schools Primary Leadership programme is on track  All secondary school receiving support from National Strategy	GREEN  GREEN
Direct intervention for schools identified by OFSTED as needing help	Single Education Plan	Detailed programme of support (from across the LEA) and monitoring for Stockingford Junior and St Francis Catholic Primary Schools. Summer 2006/ December 2006.	Extensive LEA support being provided to all schools	GREEN
Support towards reaching targets for gifted and talented learners.	Single Education Plan	<ul style="list-style-type: none"> <li>Fast Track Centres Years 4/5/6 Nicholas Chamberlaine / Ash Green.</li> <li>Gifted and talented Summer School 'Space School' Years 6/7/8 at Nicholas Chamberlaine/Ash Green.</li> </ul>	Fast Track Centres and Summer schools have taken place as programmed	GREEN



## Promote Lifelong Learning and Personal Development

<p>Increase the numbers of young people staying on in education and completing full or part-time courses in post statutory education in schools and FE colleges. (Relates to LPSA2 target and Warwickshire Strategic Plan aim)</p>	<p>Single Education Plan</p>	<ul style="list-style-type: none"> <li>• Provide a programme of activities that facilitate and support progression to post 16 courses (eg ACE, Aimhigher and VocACE)</li> <li>• Provide a programme of flexible, work-related learning opportunities pre 16, which offer national accreditation and progression to FE.</li> <li>• Develop a programme of area based collaborative provision to meet the needs of learners more effectively; ensure that a range of appropriate provision and progression routes are accessible to all learners in each area.</li> </ul>	<p>County ACE and VocACE activities have been enhanced by comprehensive programme of activities funded (£50.000 +) by Aimhigher</p>	GREEN
			<p>NWHC provides a very comprehensive programme pre-16 with 700+ students participating on the programmes. Opportunities have been enhanced by schools offering work related learning qualifications e.g plumbing</p>	GREEN
			<p>Schools and Colleges are beginning to work together more collaboratively in a wider context e.g Joint Teaching Assistant Training Days. Joint activities with 14-19 Co-ordinator for Special Needs to co-ordinate provision for students in Special Needs Schools and Entry Level/Level 1 students in Secondary Schools</p> <p>Northern Area Implementation Group to be established in Autumn Term 2005 to address issue of extending area based collaborative provision and progression routes.</p>	AMBER

## Promote Lifelong Learning and Personal Development

Make best use of buildings and other assets.	Single Education Plan	Work will continue on dealing with high priority building condition and suitability issues and improving access for pupils with disabilities.	Work ongoing	GREEN
	Property Services	<p>Oak Wood Special School due to open September 2005.</p> <p>The Leyland School, Nuneaton and Griff School site Bedworth to be sold for redevelopment.</p> <p>The Griff site at Red Deeps to be retained for use as a Special Referral Unit.</p>	<p>The new school is due to open January 2006.</p> <p>Leyland School – planning advice secured. Planning application to be submitted late October 2005.</p> <p>Griff School, Bedworth – site forms part of the Town Centre Redevelopment Area with potential for a range of uses, which are being considered.</p>	AMBER

## Promote Lifelong Learning and Personal Development

### B. Develop Community Learning Plans to counteract the effects of deprivation and disadvantage on standards; and generally, increase participation in learning.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Continue development of universal early years and childcare entitlements for all Warwickshire families through work on: Sure Start, Early Years, Childcare and Children's Centres as part of the Children Act. (relates to LPSA2 target and Warwickshire Strategic Plan aim)	Single Education Plan	<p>Children Centres established at:</p> <ul style="list-style-type: none"> <li>Nuneaton Sure Start Local Programme including provision at Our Lady of the Angels RC Infants.</li> <li>Bedworth Heath based around Bedworth Heath Nursery.</li> <li>Bedworth based around Newdigate Primary, Bedworth Community Centre and Goodyers End Primary</li> <li>Abbey at Abbey Infants and Hatters Space Community Centre.</li> <li>152 child care places allocated to Children Centres with majority in N&amp;B area to be filled by March 2006.</li> <li>Plan published for Phase 2 of establishment of Children's Centre roll out in N&amp;B area with new centre established at Furnace Fields.</li> <li>Extending the reach of existing Children Centres in Bedworth and Nuneaton to other local areas.</li> </ul>	<ul style="list-style-type: none"> <li>On track - building work to commence in December 2005</li> <li>May be slight delay due to planning application objections from local residents.</li> <li>On track but with the removal of the Capital development at Goodyers End</li> <li>Building work at Hatters Space on track.</li> <li>On track, using Childminder network to create home based childcare places in addition to group daycare.</li> <li>Plans to be submitted to SureStart government office by November 2005. Furnace Fields identified in Phase 2.</li> <li>On track</li> </ul>	GREEN
				AMBER
				GREEN
				GREEN
				GREEN
				GREEN
Develop "Bookstart" to promote books and reading to the under 3s.	LHTS	<p>Bookstart packs distributed by March 2006:</p> <p>Baby Bag 8-9 month old – 1,400</p> <p>Plus Bag 2 year olds – 700</p> <p>My Treasure Chest 3 year olds – 700</p> <p>Welcome sessions and events – 12</p>	On target. Figures will be available at year-end.	GREEN

## Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Target youth work programmes to support the transition from childhood to adulthood, particularly for young people who are disabled, non-attenders at school, drug users or offending.	Single Education Plan	To sustain the reach of youth programmes into 25% of the resident 13-19 population. Target number of contacts 2647 in N&B.	Membership system installed. Youth Service will be providing data by the end of November.	AMBER
Provide and deliver the summer Reading Challenge to children and adults.	LHTS	Improve retention and completion rates on 2004/05.	Some local libraries did improve retention and completion rates, but overall the response was down, both in Nuneaton and Bedworth and countywide.	RED
Continue the implementation of the actions and initiatives in the Museum Strategic Plan.	LHTS	<ul style="list-style-type: none"> <li>County Record Office (in association with Nuneaton Library) – implement next stage of George Eliot collection project (subject to successful bid for external funding).</li> <li>LHTS Local Studies Liaison Group to hold 1 event in the area.</li> <li>On the Road Exhibitions – minimum 2 placements in area.</li> </ul>	<ul style="list-style-type: none"> <li>Funding bid successful; Project underway.</li> <li>LSLG Roadshow 12 October at Bedworth Library</li> <li>1 On the Road exhibition placed at venue in Nuneaton &amp; Bedworth area by end September 2005.</li> </ul>	GREEN
Start to implement the 10-year vision “Building for the Future” arising from the Best Value Review of Libraries.	LHTS	Deliver Best Value Action Plan to achieve long-term organisational changes 2005-8. Service becomes excellent and meets needs of Warwickshire communities.	Report on BVR due early 2006	GREEN

## Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Work with partners to secure funding to enhance Library and Heritage buildings and improve the range and quality of services delivered.	LHTS	<ul style="list-style-type: none"> <li>Consult upon and finalise specification for library facility in proposed Camp Hill Village Centre</li> <li>Develop and consult on specification for proposed new Nuneaton Library as part of Masterplan priority project</li> </ul>	<ul style="list-style-type: none"> <li>In progress. Consultation with young people on Camp Hill has begun, with adults is scheduled for first half of 2006.</li> <li>Under way. Initial ideas for new service outline in discussion with potential partners. Also needs to reflect direction of Best Value Review.</li> </ul>	GREEN
				GREEN
Maintain and increase usage levels of Library and Information services through performance management and target setting	LHTS	<ul style="list-style-type: none"> <li>Increase lending by 1.5 %</li> <li>Increase visits by 3%</li> <li>Increase public use of computers in libraries to 65% of availability</li> </ul>	<ul style="list-style-type: none"> <li>Lending figures are down by 4.8% to end of September.</li> <li>Visits are up by 2.9% to end of September</li> <li>Figures for PC use available at year-end.</li> </ul>	AMBER
				GREEN
Review local arrangements for Advice and Guidance through the Community Learning Partnership	LHTS	Nuneaton Library achieves the Matrix standard.	Discussions with Nextstep deferred.	●
Begin the Oral History project supported by the Area Committee	LHTS	Researcher appointed, participants recruited – 50 targeted interviews transcribed and documented by December 2007.	Start of project delayed by sickness, but now in progress. Recruitment of researcher in hand.	GREEN

## Promote Lifelong Learning and Personal Development

C. Promote the access and inclusion of all learners, whilst taking positive action to meet the needs, and accelerate the progress and achievements of our most disadvantaged learners.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Remove barriers to achievement through improving inclusive practices in schools and LEA policies.	Single Education Plan	<ul style="list-style-type: none"> <li>Children's needs are assessed and where statements are required 96% are issued within 18 weeks (excluding statutory exceptions).</li> <li>To develop an additional provision at Exhall Grange for secondary aged pupils with an Autistic Spectrum Disorder.</li> <li>Strengthen ECOS provision for Out of School pupils.</li> <li>Open two new generic support schools, Oak Wood Primary and Secondary in Nuneaton serving N&amp;B area.</li> <li>Dyslexia support centre established at Race Leys School in Bedworth working towards dyslexia friendly status.</li> <li>Dyslexia training strategy will provide accredited training for one teacher in each secondary school in N&amp;B together with training for TAs.</li> </ul>	<ul style="list-style-type: none"> <li>Achieved</li> <li>Set up/established, staff appointed. Some pupils have been admitted.</li> <li>Deputy to Service has been appointed. Teacher Staffing levels have increased to deliver on-line education. Additional Teaching Assistants appointed.</li> <li>Schools have opened, but will not be on new school site until January 2006.</li> <li>Centre established.</li> <li>Achieved</li> </ul>	GREEN
				GREEN
				GREEN
				AMBER
				GREEN
				GREEN
Improve behaviour in schools.	Single Education Plan	<ul style="list-style-type: none"> <li>LABSS subscriptions increased in N&amp;B area</li> <li>N&amp;B schools level of exclusion in line with the county target level of 1 permanent exclusion per 1000 pupils</li> </ul>	<ul style="list-style-type: none"> <li>LABSS subscriptions have remained at same level.</li> <li>No complete data available at this time.</li> </ul>	AMBER
				AMBER

## Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Improve education of vulnerable children.	Single Education Plan	<ul style="list-style-type: none"> <li>Strengthen Traveller and Teenage Pregnancy teams in N&amp;B area.</li> <li>All Looked After Children have Personal Education Plans.</li> <li>Percentage of half days total non-attendance in N&amp;B schools falls, in line, with county target of 4% primary, and 6% secondary schools.</li> <li>N&amp;B in line with county target that No children in public care (LAC) are educated out of school.</li> </ul>	<ul style="list-style-type: none"> <li>Benefited from increased staffing from ECOS.</li> <li>Yes</li> <li>Not yet reported.</li> <li>Not achieved.</li> </ul>	GREEN
				GREEN
				AMBER
Fulfil statutory responsibilities in relation to Equalities.	Single Education Plan	<ul style="list-style-type: none"> <li>All N&amp;B schools have race equality policies assured by the Education department by March 2006.</li> <li>All N&amp;B schools are reporting racial incidents to the LEA.</li> <li>AEO represent Education Department on area based multi agency race equality group.</li> <li>N&amp;B schools are encouraged to participate in ICCS festivals.</li> </ul>	<ul style="list-style-type: none"> <li>Audit of policies has been delayed due to Race Relation officer vacancy, under way now appointment has been made</li> <li>N&amp;B schools reporting racial incidents</li> <li>Current representation being reviewed in terms of multi-agency groups within N&amp;B area</li> <li>All schools encouraged to participate with 25 schools in June festival and mini Northern area festival in Autumn term established to encourage greater involvement from northern area</li> </ul>	AMBER
				GREEN
				AMBER
				GREEN

## Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Undertake diversity and specialist projects such as extended schools and the further development of coherent services for learners	Single Education Plan	<ul style="list-style-type: none"> <li>• WWII Lottery Fund reminiscence project in east Bedworth and west Nuneaton.</li> </ul>	<ul style="list-style-type: none"> <li>• WW2 Lottery Fund project fulfilled: 4 schools in West Nuneaton and 4 in East Bedworth working with volunteer WW2 survivors/veterans, artists and the community.</li> </ul>	GREEN
		<ul style="list-style-type: none"> <li>• Public art project undertaken in Nuneaton.</li> </ul>	<ul style="list-style-type: none"> <li>• Public Arts project in Stockingford ongoing - completion by autumn/winter 05.</li> </ul>	GREEN
		<ul style="list-style-type: none"> <li>• N&amp;B schools participating in Stratford at Complete Works festival.</li> </ul>	<ul style="list-style-type: none"> <li>• Nun/Beds Schools in Stratford Festival: All schools offered RSC training, about 20 booked on to perform at the Festival already.</li> </ul>	GREEN
		<ul style="list-style-type: none"> <li>• N&amp;B schools will participate in Gifted and talented Dance project and in two drama tours on gender and arson issues.</li> </ul>	<ul style="list-style-type: none"> <li>• 2 Nun/Beds schools are hosting, and 8 have sent students to, Gifted and Talented Dance; the Special School is involved in Dance and Drama for the Arts Zone Festivals for special schools; 2 schools are receiving the Arson drama, and 9 experienced the gender drama.</li> </ul>	GREEN



## Promote the Health and Social Care of our Citizens

- A. Promote a better quality of life, independence and social inclusion for older people, refocusing the delivery of older people's services through strategic partnerships.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Avoid charges levied under the Community Care Delayed Discharges Act and invest savings to further reduce delayed discharges from hospital.	Social Services	Weekly monitoring of delayed transfers of care at the George Eliot Hospital and for North Warwickshire PCT (ongoing).	Weekly monitoring in place, which informs quarterly delayed transfers reports. Delays at GEH are running at a rate which is better than the target performance	GREEN
		Establish enhanced system for monitoring reimbursable delayed transfers of care at the George Eliot Hospital by September 2005.	Some slippage – system being piloted at St Cross and now expected to be rolled out to GEH by December 2005	AMBER
		Introduce new home care hospital discharge service by 31 March 2006.	New specialist Hospital discharge service will not now be introduced in Nuneaton and Bedworth until 2006/07. It is being piloted in Warwick District prior to roll out.	●

## Promote the Health and Social Care of our Citizens

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Continue to modernise our home care and other community support services to help older people to live at home, and to improve the quality of domiciliary services.	Social Services	New specialist dementia home care service to be made available to Nuneaton and Bedworth residents by May 2005.	Contract awarded (Sevacare)	GREEN
		To make available new in-house specialist social reablement and fast response home care services in Nuneaton and Bedworth by 31 March 2006.	Social reablement service expected to be in place in Nuneaton by January 2006.	GREEN
		Implement action plan from Phase 1 of the SSD Community & Voluntary sector review by March 2006.	The Voluntary Sector audit findings, emerging key themes and suggested action plan were reported and endorsed by Cabinet on 8 <sup>th</sup> September 2005, for implementation in conjunction with the work already underway on the corporate strategy for the Council's relationship with the voluntary sector. A Commissioning Project Team has been established to deliver the agreed Voluntary Sector and Contract Schedule Plans. However, in order to achieve compliance within the agreed timescales, the Commissioning Project Team has proposed an Adult Services Commissioning panel, that will shape the future strategic commissioning approach to meeting adult needs. The Commissioning Panel will supersede the current Contract Schedule Plan to include consideration of all adult services agreements including the voluntary and community sector and all other contracted services.	GREEN

## Promote the Health and Social Care of our Citizens

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase the capacity of residential, day-care or domiciliary services and align to give older people more choice.	Social Services	To progress land development for additional care home capacity in Mancetter, which will provide facilities for Nuneaton and Bedworth residents (ongoing).	<p>It is envisaged that the multi-agency North Warwickshire Mancetter development will include Care Home provision for those with dementia, Extra Care Housing and staff supported accommodation for those with Learning &amp; Physical Disability. Office accommodation for the Community Mental Health Team is also being considered.</p> <p>This development will be project managed using Prince 2 methodology. This means the development will be undertaken in priority stages and approved at Board level throughout its estimated 2-3 year timescale. A project manager has been appointed to co-ordinate and oversee its' development.</p>	GREEN
Progress an analysis of social care need for adults.	Social Services	To undertake an analysis of need and produce a statement of intent for adult social care, on a pilot basis, in the Camp Hill area of Nuneaton by 31 March 2006.	<p>Camp Hill Needs analysis completed and presented to LAMS September 2005. Awaiting clarification of follow up work required.</p> <p>Adult Social Services Input to Housing Needs Strategy arranged.</p>	GREEN

## Promote the Health and Social Care of our Citizens

B. Reduce Health Inequalities across the County through targeting the most disadvantaged.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase in the number of schools working towards a Warwickshire Health Promotion Schools Scheme accreditation.	Single Education Plan	All N&B schools with 20% or more FSME to have achieved level 3 status of the National Healthy School standard by March 2006. A number of schools have already reached level 3. Those planned to meet the level in coming year are: Manor Park, Camp Hill Primary, Middlemarch, St Michael's Primary, Stockingford Infants, Stockingford Juniors, Griff and Leyland Special schools are also in proposal although Oak Wood schools will replace them in Sept 05.	Current number of accredited schools in Nuneaton and Bedworth: 16 Current number of schools working with WHPSS: 24	GREEN
Smoke alarm and fire safety advice: a. Increase smoke alarm ownership (focus on disadvantaged groups) b. Increase access to community fire safety education, advice and guidance (focus on disadvantaged groups)	Fire & Rescue WFRS Service Plan – N&B Area Risk Team	<ul style="list-style-type: none"> <li>450 home fire safety checks carried out in domestic properties. Smoke alarms fitted where necessary.</li> <li>50 home fire safety checks carried out in Houses of Multiple Occupation.</li> </ul>	295 Home Fire Safety Checks completed to date in targeted risk areas.	GREEN

## Promote the Health and Social Care of our Citizens

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Enhance the environment of our towns and streets to benefit the health, safety, social and economic vitality of our communities (LPSA2).	PTES	LPSA 2 is awaiting agreement with ODPM	LPSA2 is now likely to be a 3-year programme commencing in April 2006 but the details have yet to be agreed with the ODPM.	●

## Improve the Environment

### A. Promote and implement transport policies and targets, which balance the needs of people, businesses and the environment

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Progress the major schemes identified in the Local Transport Plan.	PTES	Nuneaton Development Project Phase 3 – Start construction	Still waiting for the decision from DfT regarding additional funding. Until we have a decision, scope of scheme cannot be determined. The timescale will not be met – dependent upon a decision from the DfT.	●
Continue the programme to take parking enforcement into local authority control.	PTES	Decriminalised parking enforcement implemented in Nuneaton in 2005/06	The WCC/Nuneaton and Bedworth Borough Council Decriminalisation Project Board have proposed a revised implementation date of 3rd April 2006 for this action. Cabinet agreed funding of decriminalisation on 8th September 2005.	GREEN
Reduce number of car journeys to and from school by pupils, by supporting 32 schools across the county in the development of School Travel Plans.	PTES	Support a minimum of 6 schools in preparing School Travel Plans	Eleven schools have been visited and they are all preparing travel plans	GREEN

### B. Minimise household waste and increase rates of recycling and composting

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Develop waste minimisation projects.	PTES	Support the setting up of a furniture re-use project	Location identified, with lease and staff being progressed	GREEN
Implement actions to achieve recycling targets (LPSA2).	PTES	Carry out education programme to 10,000 homes within the Authority To decide long term arrangements for the provision of a recycling centre to serve Nuneaton and Bedworth.	Completed.  A number of sites are being examined no final decisions has been made	GREEN

## Reduce Crime and Improve the Safety of the Community

### A. Reduce crime and the fear of crime through implementing the Council's Crime and Disorder Strategy

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement a strategy for WCC's contribution to reducing crime and disorder.	Chief Executives	Identify specific actions that WCC departments can make to each crime and disorder priority as set out in the Crime and Disorder and Drugs Misuse Strategy by June 2005. Ensure N&B Crime, Disorder and Drugs Misuse Strategy is compatible with and complementary to the Corporate Crime and Disorder Strategy by May 2005. Ensure N&B CRDP Strategy is consistent with and supportive of the 4 LPSA2 targets for reducing crime by end of April 2005.	The Corporate Crime and Disorder Strategy is being implemented and the actions within it are compatible with the Nuneaton and Bedworth Crime and Disorder Strategy.	GREEN
			The Nuneaton and Bedworth Crime and Disorder Strategy is also consistent with the LPSA2 targets	GREEN
Implement new arrangements for contributing to Crime and Disorder Reduction Partnerships.	Chief Executives	Ensure appropriate attendance at every CRDP meeting and sub group meetings – 100% attendance by March 2006. Ensure appropriate Elected Member representation on CRDP and provide support to that role – June 2005.	A nominated County Councillor attends and Chairs the Nuneaton and Bedworth CDRP and is supported by the Area Community Safety Manager. Attendance by both consistent and appropriate.	GREEN
Achieve Section 17 statutory responsibilities - building consideration of crime and disorder issues into mainstream services.	Chief Executives	Hold crime and disorder reduction awareness sessions with local Elected Members and local Area Managers – first session to be held by October 2005. Provide regular update reports to N&B Area Committee – 2 reports by March 2006.	One report on crime levels and one on the Nuneaton and Bedworth Crime and Disorder Strategy priorities has been presented to Area Committee. Crime and Disorder awareness sessions are planned but to date have not been implemented with members or Area Managers. A session with the police is planned for 30 November and the first session with Area Managers is planned for January 2006.	AMBER

## Reduce Crime and Improve the Safety of the Community

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Support the Council's focus on decreasing alcohol related crime through enforcing the ban on underage purchasing of alcohol.	LHTS	Enforcement activity on the illegal sale of alcohol to children will be focused in the N&B area.	13 attempted purchases resulting in 2 sales	GREEN
Enforce legislation to tackle doorstep sales/rogue trading and build referral mechanisms to other agencies such as Social Services.	LHTS	(Citizen Panel issue) Develop the e-mail alert system, which will be focused in N&B area, so that identified problems can be passed to more people in the area to give early warnings of doorstep selling activity. Trading Standards will visit identified hotspots to pass on information about how to deal with this type of activity.	63 e-mail alerts (countywide)  Feed into relevant groups i.e. Distraction Burglary Group  Deliver talks to interested groups – 3 talks have been delivered to date.	GREEN

### B. Reduce the risk, incidence and effects of fire and non-fire emergencies.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement the year 2 IRMP action plan in Warwickshire to continue to reduce the risk to the community.	Fire & Rescue	Personnel to carry out visual audits in risk areas – Reduction in number of small fires and deliberate vehicle fires compared to 2004/05.	Small fires increased by 10%, though this is not unexpected when compared to last years results, which were significantly reduced to the poor summer weather of 2004/5. Deliberate vehicle fires down 20%.	AMBER
Increase smoke alarm ownership.	Fire & Rescue	Carry out 500 Home Fire Safety Checks.	295 completed to date.	GREEN
Increase access to community fire safety education, advice and guidance.	Fire & Rescue	Complete Fire safety Education visits to all allocated schools in Nuneaton & Bedworth area.	14 school visits completed to date.	GREEN



## Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

### A. Promote Warwickshire's economy improving the quality of life for the most disadvantaged people

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement the 'Building Suitable Neighbourhoods' project and other initiatives to help reduce inequalities in Nuneaton and Bedworth.	PTES	<ul style="list-style-type: none"> <li>Support projects which create five new jobs and safeguard five others</li> <li>Assist 10 new community enterprises/ community projects</li> <li>Commence Phase 3 of the Bedworth Heath Community Centre refurbishment</li> </ul>	<ul style="list-style-type: none"> <li>During the first quarter, 1.6 jobs were created and a further 1 safeguarded as a direct result of BSN intervention. Projections show that the project will create around 10 jobs in total during the year and safeguard another 2.</li> <li>A total of 17 Community Enterprise Assists/ Business Assists/Community Projects Supported were achieved in the first quarter. A further 10 are anticipated during the remainder of the year</li> <li>Planning permission has been secured for phase 3 of the Bedworth Heath Community Centre and the contractor identified. Success is dependent on £120k capital funding being secured by the end of October. Advantage West Midlands, Coalfields Regeneration Trust, Garfield Weston Trust, and the Bernard Sunley Trust are currently considering bids.</li> </ul>	<div>GREEN</div> <div>GREEN</div> <div>GREEN</div>

## Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Progress the implementation of the Pride in Camp Hill project.	PTES  Pride in Camp Hill Regeneration Strategy and Action Plan 2005/06	<ul style="list-style-type: none"> <li>Complete 50 more dwellings on the Phase 1 housing development and environmental improvements to the Dingle open space</li> <li>Achieve detailed planning permission for Phase 2 – Village Centre and start construction work on the Community Buildings</li> <li>Complete Phase 2 of the Midland Quarry Access and link road and get the road(s) adopted by WCC</li> <li>Agree and act upon the Residents' Forum Action Plan</li> <li>Realise the objectives from PinCH Regeneration Strategy and Action Plan 2005/06</li> </ul>	On schedule, should be completed by 31/3/06.	GREEN
			Detailed Planning Application has been submitted – work should start on site early in 2006.	GREEN
			All now complete.	GREEN
			On programme – should be completed by 31/3/06	GREEN
			Steady progress continues to be made in getting all WCC Departments and other agencies, such as the Police and Primary Care Trust, to make PinCH's Regeneration Strategy and Action Plan part of their local delivery plans.	GREEN
Support new businesses and quality jobs in Nuneaton and Bedworth.	PTES	<ul style="list-style-type: none"> <li>Review the success of the Eliot Park Innovation Centre and consider the need for further similar initiatives</li> <li>Support 20 businesses through the Strategic Business Support Package at the Hub Resource Centre in Bedworth</li> </ul>	Five local businesses have taken tenancies at Eliot Park creating 5 new jobs and safeguarding 5 existing jobs.	GREEN
			We are on target to achieve our target of 20 companies advised by March 2006. Indicators over the last 5 months suggest we will exceed this target	GREEN

Increase employment opportunities, the employment potential of Warwickshire residents. Also strengthen the local economy's competitive edge.

## Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

### **B. Increase employment opportunities, the employment potential of Warwickshire residents. Also strengthen the local economy's competitive edge**

<b>Local Action</b>	<b>Service Plan</b>	<b>Local Milestone</b>	<b>Progress/Date</b>	<b>Status</b>
Progress Business Improvement District (BID) and extend the concept to further Town Centres and to industrial estates.	PTES	Take the Bayton Road Industrial Estate BID forward, aim to complete the Business Plan by June 2006	A working party has been established and a consultant has been appointed to undertake a feasibility study. The study is to provide direction on how to go about the process. If a decision is made to go forward with the project then we are aiming to go to a vote in December 2006.	GREEN
Deliver projects to help local people to find local jobs.	PTES	This will impact on Nuneaton	Continuation funding for the PEP Employment Partnership project that now incorporates Recruitment NOW has been secured largely through external sources.	GREEN
Support business competitiveness through targeted training and advice.	PTES	This will impact on Nuneaton	<p>We are on schedule to exceed our business assist targets, with 26 companies already advised and anticipated outturn nearer 50. With regard to seminars, we expect to meet target, with 4 already held and 2 more planned for October.</p> <p>10 companies seen to end of August 2005. Plans for seminars and visits will ensure target is met by end of March 2006.</p>	GREEN

## Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase business opportunities through providing additional managed business space.	PTES	Commence the extension of the Centenary Business Centre in Nuneaton to provide in total 15 additional business units	Phase 3 of the SFWBC will be completed in November 2005 providing 5 units, total net development space is 6,500 sq ft. Phase 3 of the CBC has been delayed slightly due to application for Advantage West Midlands (AWM) Regeneration Zone funding. Anticipated start date is now April 2006 (subject to AWM funding contract), with completion in November 2006. The final phase will provide 8 or 10 units (dependant on planning permission) or approximately 100 sq m or 1,000 sq ft.	GREEN
Provide community vocational training.	PTES	Secure continuation funding for the Regeneration Zone Opportunity Centre in Nuneaton and engage with at least 130 new learners of whom 105 will obtain units towards a vocational qualification	Funding has been secured to enable the Centre to continue operation until July 2006. Advantage West Midlands funding ceases October 2005.	GREEN
Nuneaton and Bedworth Town Centres Redevelopment.	Property Services	Focus on redevelopment opportunity centred on the cleared sites of the Magistrates Court and Police Station, Nuneaton.	Redevelopment in accordance with Town Centres redevelopment plans	GREEN

## Ensure Sound Governance of the County Council to provide Accessible, Responsive and Well-Managed Services

A. Modernise the way we deliver service to our customers – developing and implementing a customer access strategy

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Expand and develop the Customer Service Centre to maximise the number of council-wide service requests satisfied in one phone call. <i>(Addresses strategic risk 6)</i>	LHTS	Establish CSC at Bedworth Kings House.	Premises acquired and conversion work in progress. Occupancy due early 2006	GREEN
Develop a joint access strategy through the Warwickshire On-Line Partnership, to support Warwickshire Strategic Plan.	CAMS & LHTS	Establish feasibility of combining electronic community information held by NBBC and Library and Information Service, with support from WOLP.	Funding secured from WOLP and initial study under way	GREEN
Acquire leasehold interest in Kings House, Bedworth for Contact Centre and office accommodation for other departments.	Property Services	Acquire leasehold by 1 September 2005. Use site as a template for future working arrangements.	Lease acquired September 2005. Occupation due January 2006 following completion of ingoing works.	GREEN

## Ensure Sound Governance of the County Council to provide Accessible, Responsive and Well-Managed Services

B. Improve the public perception of the Council through strengthening our communication and engagement with citizens and stakeholders

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Strengthen the relationship with the voluntary and community sector. <i>(Addresses strategic risk 7)</i>	Chief Executives	2 "Local Lines" Newsletters provided to the Voluntary and Community Sector by March 2006.	Autumn issue of Local Lines will be ready for publication in early November.	GREEN
Strengthen and focus our partnership working. <i>(Addresses strategic risk 7)</i>	Chief Executives	Prepare and implement an area strategy that serves to co-ordinate the work of divisions across the Chief executive's Department by November 2005.	On target.	GREEN
Promote strong democratic and corporate governance.	Chief Executives	Production of a regular Area Manager's Briefing Sheet.	Area Manager's Briefing Sheets issued as when information is available.	GREEN